



# Member Portal Registration

The Access Health member portal provides easy-to-use tools helping you make the most of your medical benefit plan.

Enrolling is easy with these simple steps!

1. Go to the following website: [www.ahsplans.com](http://www.ahsplans.com) Select Portal Login at the top right corner of the page.

[PORTAL LOGIN](#)

Click "Member Login" to start the registration process:



2. Select: "No account yet? Click here to create an account":



### 3. Create New Account

- ❖ Enter the following member information, First and Last Name, Date of Birth, Member ID from your ID card without the last 2 digits (Ex: AHS060001234500- omit the 00), phone number and email address.
- ❖ Once your membership has been verified you will receive an email welcoming you to the Access Health Member Portal with a link to the portal web address:

portal.claims.aproposystems.com. You will promptly be directed to set up a username and password.

**Web Access Portal**  
Your Connection to your health benefits administrator

**Create New Account**

**First Name**

**Last Name**

**Date of Birth**

**Member Id**

**Phone Number**

**E-mail address**

**Verify Membership**

Login with existing account

### 4. Create User ID and Password: Don't forget to save this information, it will not be emailed to you.

Welcome to your benefits web portal. Use the form below to setup your account

**Username**

**New password**

**Confirm new password**

**Save Password**

Once you have created your User ID and Password you will have the capability to:

The screenshot shows the Access Health Member Portal. The left sidebar contains a vertical list of navigation options: Member Portal, Overview, Eligibility Summary, Claims, Preauthorizations, Provider Search, Update My Details, Submit Single Claim, Benefit Plan Summary, Benefit Usage, Other Documents & Files, and FAQ. The main content area is titled 'Coverage Summary' and displays the following information: Benefit Plan : Bronze, Benefit Plan Name : Access Health Services, Coverage : Medical, Effective Date : 12/02/2024, and Primary Physician : (empty field).

- View Coverage
- View Eligibility
- View Benefit plan
- Effective date
- Access ID card
- View claims

For dependents 18 or over you will not see them listed as dependents and they will need to create their own portal username and password to access the above information.

## It's that easy. Get started today!

- ❖ If you have any trouble accessing the portal, please reach out to the member services call center at the number listed on your Member ID Card.
- ❖ Your plan must be effective before your member portal will be active.
- ❖ Reminder the Access Health Member Portal will not be active until 1/1/2025.